

Performance Measures Fourth Judicial District

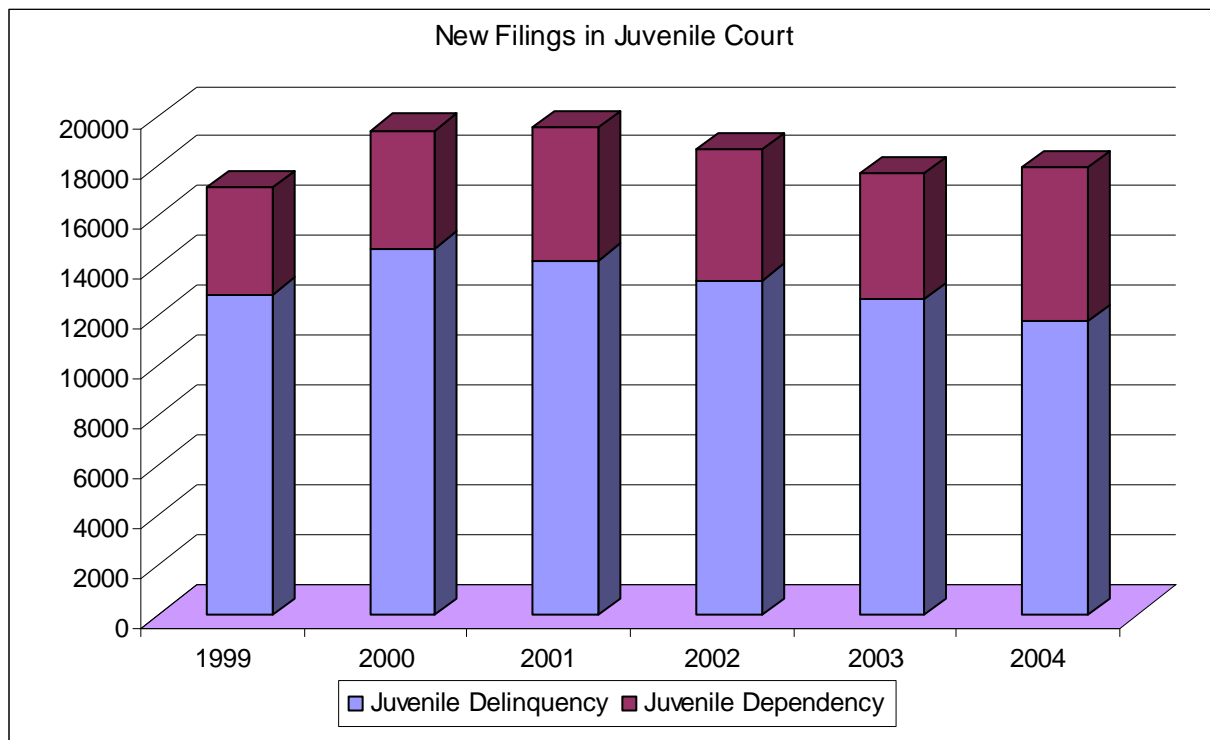
Juvenile Division



Performance Measures Fourth Judicial District

Background Information on Juvenile Court Filings

◆ Number of new filings in Juvenile Court since 1999



Juvenile Court cases are handled by Judges and Referees. Since 1999, there has been a 14% increase in new Dependency Cases (dependency/neglect, termination of parental rights, truancy, adoption and runaway cases) and a 13% decrease in new delinquency cases filed in Juvenile Court in Hennepin County.

Performance Measures Fourth Judicial District

Customer— *Provide fair & equal treatment, access to justice*

- ◆ Is the court perceived as fair to litigants and other constituents?
- ◆ Do litigants perceive they are being listened to?
- ◆ Do litigants understand the orders given by the court?
- ◆ Do litigants perceive that cases are resolved in a timely manner?

Is the court perceived as fair to litigants and other constituents?

Juveniles in Juvenile Court:	8.05
Parents / Guardians of juveniles in Juvenile Court	8.48

Do litigants perceive they are being listened to?

Juveniles in Juvenile Court:	6.31
Parents / Guardians of juveniles in Juvenile Court	8.11

Do litigants understand the orders given by the court?

Juveniles in Juvenile Court:	8.15
Parents / Guardians of juveniles in Juvenile Court	8.58

Do litigants perceive that cases are resolved in a timely manner?

Juveniles in Juvenile Court:	6.41
Parents / Guardians of juveniles in Juvenile Court	7.06

The following are the average responses on a scale of 1 to 9, where 1=strongly disagree and, 9=strongly agree.

Prior research has shown that satisfaction with the court process has more to do with fair treatment than with favorable case outcomes. In addition litigant satisfaction leads to viewing court authority as legitimate, which in turn leads to increased compliance with court orders.

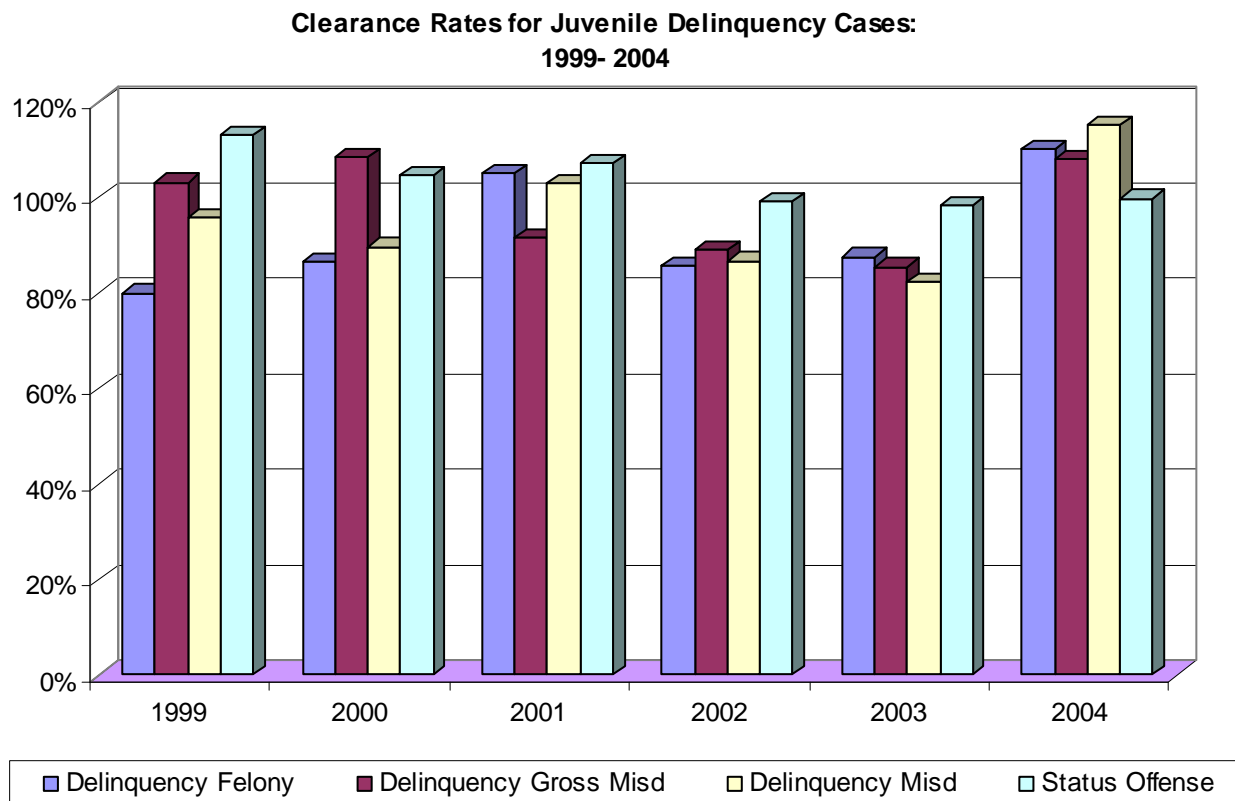
Juvenile Respondents=132

Parents of Juveniles=161

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Process - Fair & timely case processing, Effective & efficient case processing

◆ Clearance rates for Juvenile cases



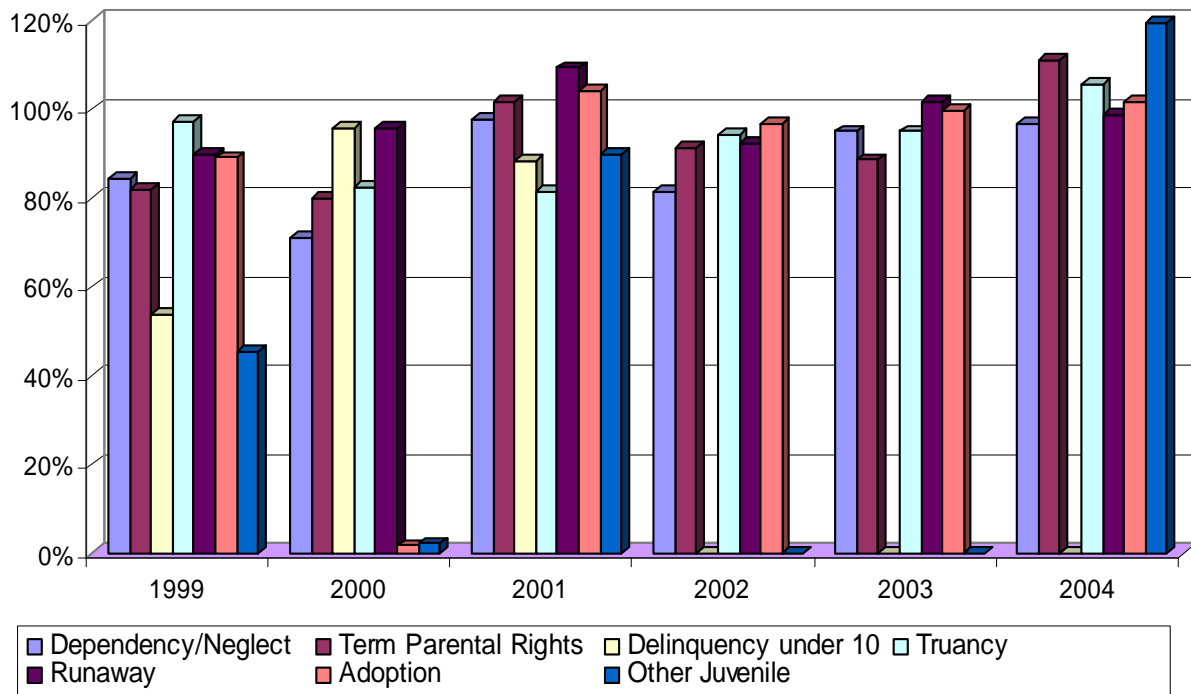
Clearance Rates are calculated by dividing the number of cases disposed by the number of new cases. Any amount over 100% means that the court is handling all the new cases and is beginning to work on pending cases as well.

Performance Measures Fourth Judicial District

Process - Fair & timely case processing, Effective & efficient case processing

◆ Clearance rates for Juvenile cases

Clearance Rates for Juvenile Dependency Cases:
1999 - 2004



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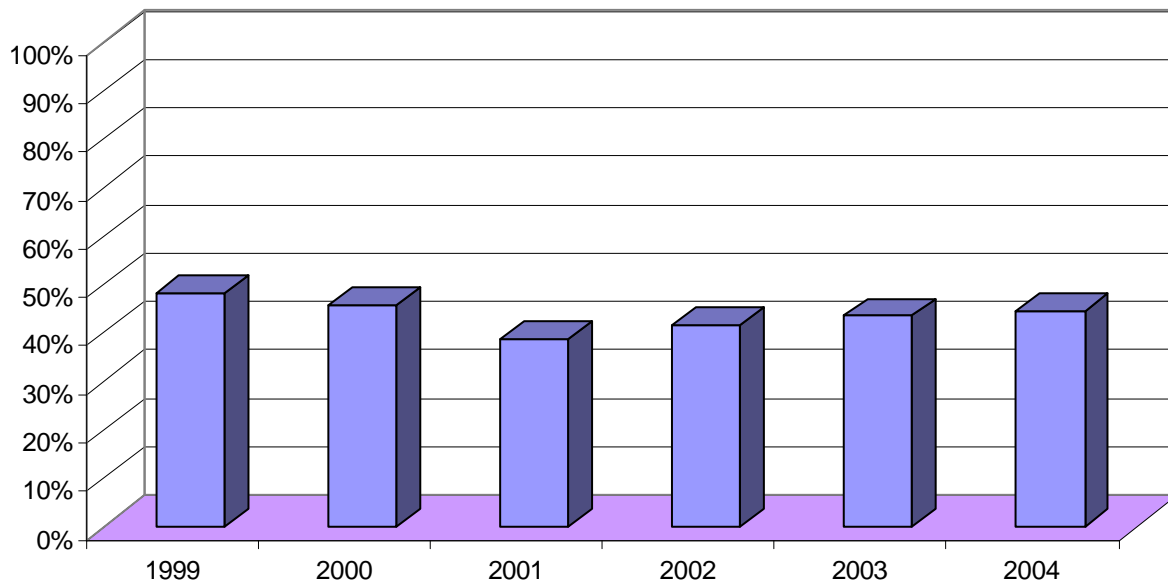
Process - Fair & timely case processing, Effective & efficient case processing

◆ Age of Pending Cases for Juvenile court

- ◆ Unavailable at this time

◆ Percent of cases pending for Juvenile court

Percent Pending for Juvenile Delinquency:
1999- 2004



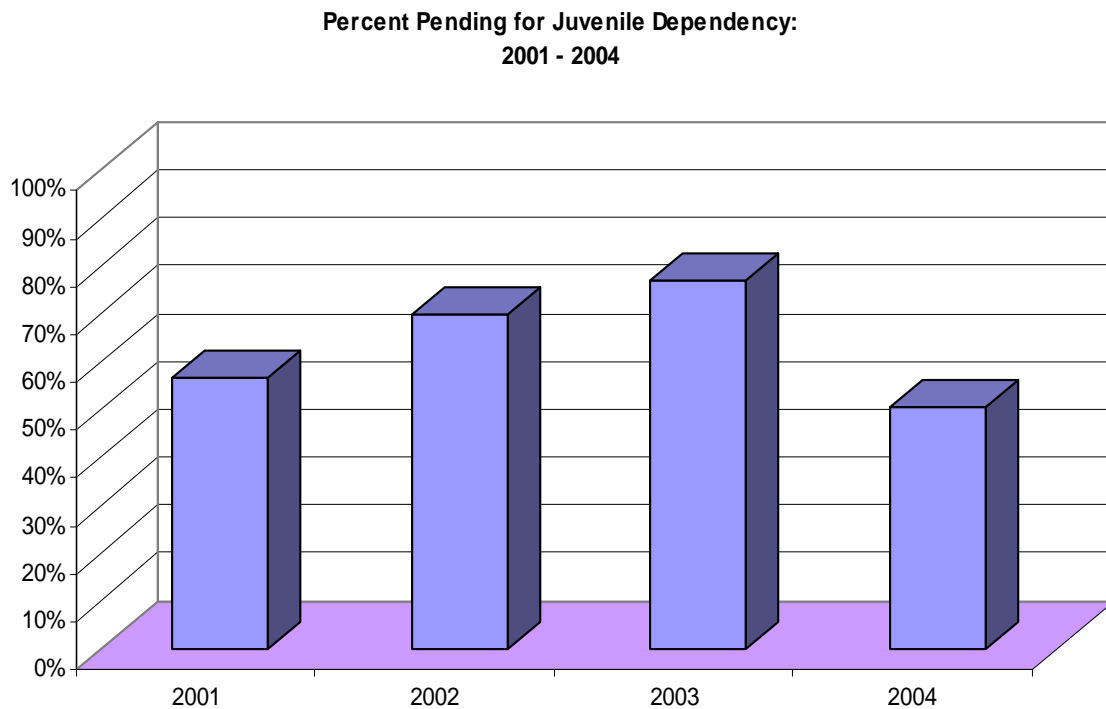
The 'Percent Pending' tracks the percent of the cases that are still active at the end of each year.

Delinquency cases have decreased the percent pending since 1999 but has also steadily increased since 2001.

Performance Measures Fourth Judicial District

Process - Fair & timely case processing, Effective & efficient case processing

◆ Percent of cases pending for Juvenile court



The 'Percent Pending' tracks the percent of the cases that are still active at the end of each year.

Dependency cases have decreased the percent pending since 2001.

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Process - Fair & timely case processing, Effective & efficient case processing

- ◆ **Average Age of Disposed Cases in Juvenile Court**

- ◆ Unavailable at this time

- ◆ **Average Number of Appearances for Disposed Cases in Juvenile Court**

- ◆ Unavailable at this time
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